



## QUALITY POLICY STATEMENT

It is the policy of FloorworX Africa (Pty)Ltd, Management and Staff to provide a cost effective and timeous supply of resilient flooring products, meeting both local and relevant international specification requirements.

The Management of FloorworX is committed to:

1. Identify and assess risks related to Quality Issues.
2. Establish objectives, targets and procedures to manage risks identified related to Quality.
3. Identify and comply with legal, regional, local and ISO 9001:2015 requirements related to Quality.
4. Allocate responsibilities for Quality management and control.
5. Investigate and take corrective and preventative actions to prevent recurrence of Quality incidents and non-conformances.
6. Consult and communicate with internal and external stakeholders and Customers and other interested parties on matters affecting Quality where needed
7. Train and develop employees and customers on Quality requirements.
8. Maintain records and statistical data to demonstrate the effectiveness of the Quality system.
9. Review the Quality system at scheduled intervals through audits (internal & external) and management reviews to ensure its continuing, adequacy and effectiveness; and determine the need for changes to policy, objectives and other elements of the system.

A handwritten signature in black ink, appearing to read 'DR D.E. PLATT', written over a horizontal line.

**DR D.E. PLATT**  
**MANAGING DIRECTOR**

**2<sup>nd</sup> April 2018**  
**DATE REVISED**

\_\_\_\_\_ **An Empowered Company** \_\_\_\_\_

**ISO 9001:2015**